

CarePoint Resident Safety System

A scalable solution for senior living communities

Why CarePoint

- **Failsafe alert notification**
- **High reliability**
- **Incremental scalability**
- **Advanced management tools**

Philips Senior Living Solutions

The Senior Living Solutions group at Philips is a leading manufacturer of emergency call products and systems for senior living communities. Our products are designed to enhance the quality of life of the residents in assisted living, independent living and continuing care retirement communities.

A fully integrated system

CarePoint is a state-of-the-art resident safety system built upon a proven wireless infrastructure. It offers a broad-ranging suite of modular components that fully integrate to work as one. CarePoint meets the needs of your residents, staff and overall operation today, with the scalability to incrementally expand to meet your needs tomorrow.

Everything you expect and much more

Beyond bedrock safety system features, CarePoint offers you access to innovations and services available nowhere else. Only CarePoint includes the Philips HeartStart OnSite Defibrillator and CareGlow motion-sensing lighting. Only CarePoint offers you the added coverage of Philips Lifeline's renowned monitoring center.

Installation is painless

If you are in the planning stages of a new community, or updating an existing one, CarePoint will meet your needs. Our wireless infrastructure allows you to take full advantage of CarePoint features with little to no construction, and with the flexibility to integrate with existing systems.

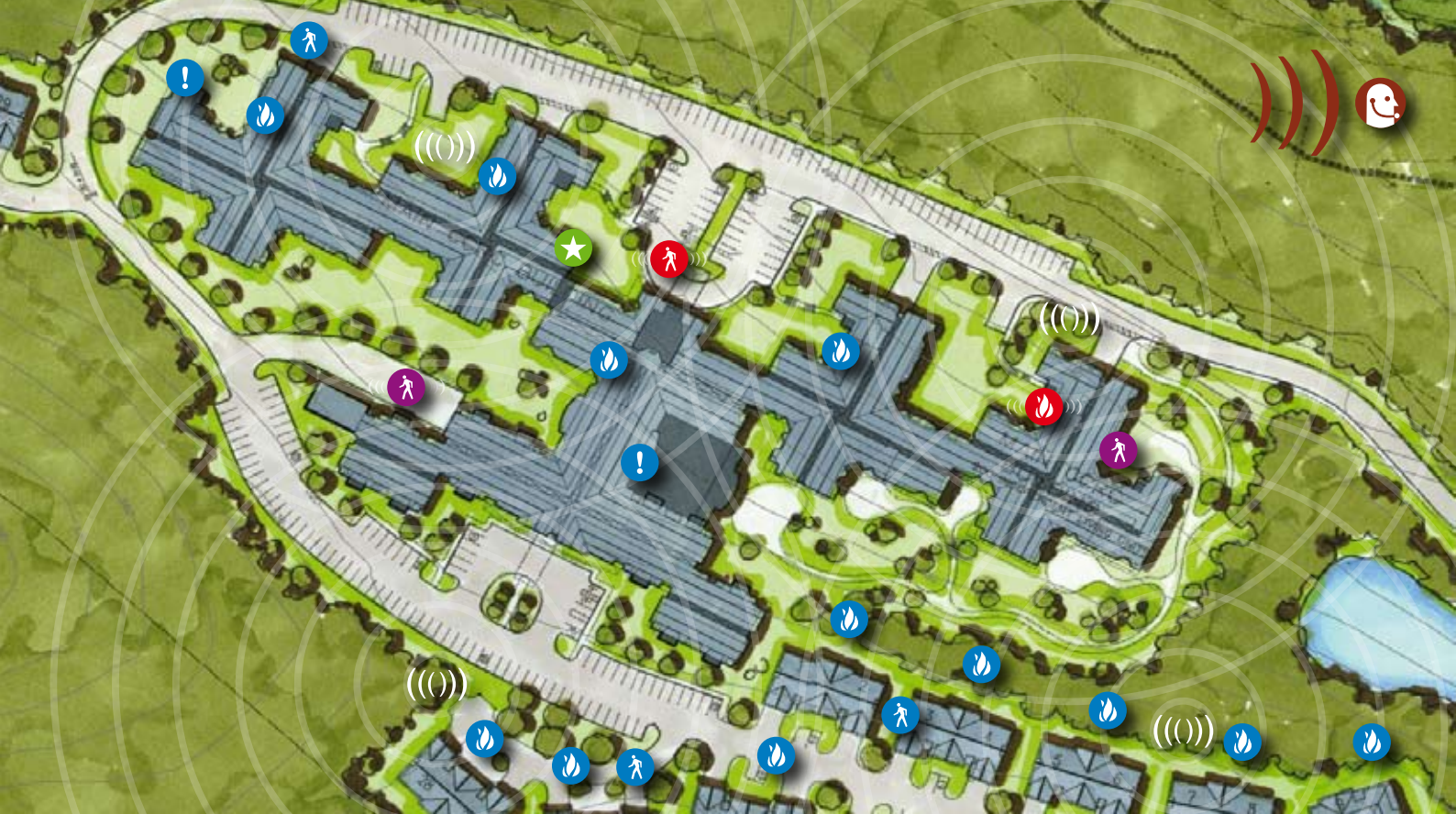
Support when you need it

CarePoint includes access to 24/7 technical support, as well as web-based and on-site training that will keep your staff and system at peak performance. Our nationwide network of Certified Solution Providers are factory trained and certified, and committed to customer satisfaction. What's more, our Encompass maintenance plan ensures that your investment stays current and that your residents are protected.



PHILIPS

sense and simplicity



System layout

★ Central Monitoring Station

Carepoint software, a specialized PC and the Central Alarm Receiver work together as the brain of the system. The software is your user-friendly touch point for the entire system – controlling and documenting all system activity, as well as providing full reporting capability. Up to 8 additional monitoring stations can be networked to the Central Station for additional system management flexibility.

(((((Dedicated, flexible backbone

CarePoint uses a network “backbone” to provide safety call coverage over an entire campus. Multiple wireless receivers and links are strategically placed throughout the community. Because calls enter the system through a receiver close to the resident, CarePoint can be used to determine the resident’s general location.

🔥 👤 ⚠️ Wireless help and wandering devices

Naturally the devices the residents wear are wireless, but so are the smoke detectors, pull cords and other devices that are typically hardwired. This gives you maximum flexibility and cost savings when you install a CarePoint System.

👤 Local response

CarePoint is capable of alerting staff via pager or wireless or IP telephone. Staff can also make direct voice connection to the resident with the 7800 Voice Response Communicator. The software automatically escalates calls to drive staff response, and is also capable of making off-site pages, sending e-mail alerts, and even making voice-synthesized calls.

📞 Failsafe and reliable

CarePoint incorporates multiple points of back up for power, data and alarms to maximize reliability. CarePoint software escalates alert notification to multiple responders based on community preference. Hardware redundancy and optional off-site monitoring by Philips Lifeline maintain alert reporting capability and preserve network integrity. Alarms are logged in detail, enabling you to generate in-depth response reports and improve measurement and management of staff and protocols.



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